

**IT Consultant /
Project Management Expert /
Technology Educator**

RESUME

OF

DAVID H. GLEASON

Information Technology Services:

IT Consulting & Training
Project Management
Virtual CTO Services
Software Development

Qualified by:

Information Technology Expertise

Project Management
Systems Analysis
Systems Integration
Data Modeling & Analysis

Software Development
Systems Architecture & Design
IT Theory & Computer Ethics
Systems Administration

Business Skills

IT Department Management
Continuous Improvement
Knowledge Management
Operations / Accounting

e-business Development
IT Alignment / Leveraging
Customer Relationship Management
Corporate Management

Communication Skills

Writing/public speaking
Multicultural sensitivity
Research

Leadership

Group Facilitation
Systems Development
Project Leadership

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IT Quality Solutions

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Experience

Systems Consultant:	1983–Present
Managing Consultant, <i>Information Ethics, Inc.</i> and <i>IT Quality Solutions</i> (formerly <i>Practical Consulting Services, Inc.</i>) CTO, IT & Project consulting; and training services. See company literature at www.ITQual.com .	1991–Present
President, <i>Education Catalysts, Inc.</i>	1987–1991
Systems for educational institutions. Sold company in 1991.	
President, <i>Gleason Micro–Consultants, Inc.</i> (merged into Education Catalysts)	1983–1989
Guest Lecturer , <i>Merrimack College, Paulist Center Boston, NE School of Law, BU School of Mgmt., Commonwealth School, Holy Cross College, LeMoyne College</i>	1995–2003
Leadership Trainer , <i>Connecticut College</i>	1987–1990

Publications & Presentations

“Proposal for an Accessible Conception of Cyberspace” <i>ETHICOMP</i> Greece	April 2004
“Should the System Do This?” <i>Handbook of Business Strategy</i> Vol. 5, No. 1	2004
“The Ethics of Reality TV” <i>LeMoyne College</i> , Syracuse	Oct 2003
“Is Your IT System Doing What it Should?” <i>MWorld, American Mgmt. Assoc.</i>	Summer 2003
“The Social Construction of Cyberspace” <i>CEPE</i> , Boston	Jun 2003
“Setting Expectations Stops IT Turnover” <i>IndUS Business Journal</i>	Feb 2003
“Ethics an Oft-ignored Player in Corporate IT Decisions” <i>Mass High-Tech</i>	Nov 2002
“ICT Professionalism” <i>ETHICOMP</i> Lisbon	Nov 2002
Publisher , <i>The Information Ethicist</i> Newsletter	2001–Present
“A Project Management Solution” <i>ETHICOMP</i> Gdańsk, Poland	Jun 2001
“The Axioms of Subsumption Ethics” <i>ETHICOMP</i> Rome	Oct 2000
“Subsumption Ethics in Software Development” <i>Ethics and Technology</i> Conference., Boston College	Jun 1999
“Subsumption Ethics” Proceedings of <i>CEPE 98</i> Conference, London <i>Computers and Society</i> , 29, no. 1 (March 1999)	Dec 1998
Baird et al, ed. <i>Cyberethics</i> (Prometheus Books, 2000)	
Spinello & Tavani, ed. <i>Readings in Cyberethics</i> (Jones & Bartlett, 2001)	
“Subsumption Ethics and the World Wide Web” <i>Tangled Web</i> , Dartmouth College	Aug 1998
“Projects From Hell” <i>ETHICOMP '98</i> , Rotterdam, the Netherlands	Mar 1998
Columnist , <i>Productivity Reports Newsletter</i>	1994–1997
Project Management Handbook , PCSI	1996
“Information Anxiety” <i>Innovation Expo</i> , Waltham MA	1996
Publisher , <i>The Practical Consultant Newsletter</i> , PCSI	1995–1996
Social Board Handbook , Connecticut College	1982

Education

Project Management Professional (PMP) Certified: <i>Project Management Institute</i>	Jul 2002
M.A. <i>Boston University</i> : Religion and Culture in Modern Society, G.P.A. 3.76	Jan 1998
Qualifying paper on the ethics of information technology; Intensive M.B.A. coursework	
Total Quality Management , <i>Northeastern University</i>	1993
Advanced Data Communications , <i>Boston University</i>	1988
B.A. <i>Connecticut College</i> : Physics and Philosophy, <i>Commonwealth School</i>	1983 1979

Philanthropy

Trustee , <i>Commonwealth School</i>	
Trustee , <i>Connecticut College</i>	
Executive Board , <i>Connecticut College Alumni Association</i>	

Selected Clients

Since 1983 David Gleason consulted to many companies and organizations, including:

Services

- Circles
- EveryMile.com
- Circle.com
- ArtFact.com

Universities, Colleges & Schools

- Boston Psychoanalytic Society and Institute, Inc.
- Cape Cod Conservatory of Music and Art
- Commonwealth School
- Concord Academy
- Connecticut College
- Longy School of Music
- Mass College of Pharmacy
- Middlesex School
- Montserrat College of Art
- Salzburg Seminar in American Studies
- Tufts University School of Medicine
- Weston Jesuit School of Theology
- Weston/Episcopal Divinity School Library

Architecture, Building & Trades

- Architecture Design & Drafting (ADD)
- Tsoi/Kobus & Associates
- Baltimore Woodworks
- Electrical Workers #108
- Plumbers Local #12, Trust Funds

Financial Services

- Breed's Hill Insurance
- Kinder, Lydenberg, Domini & Co.
- MetroWest Bank
- Pension Reserves Investment Management Board
- State Street Bank
- Yozell Associates

Non-Profit

- Boys & Girls Clubs of Boston
- Center for Addictive Behaviors
- Detroit Zoological Society
- Institute of Contemporary Art
- Join Together
- Museum of Fine Arts, Boston
- NAACP Legal Defense Fund
- Reformed Church in America
- Temple Israel
- Traveler's Aid Society

Health Care

- Genzyme Corporation
- Harvard Pilgrim Health Care
- HealthCare VALUE Management
- Longwood Dental Associates
- State of CT, Department of Social Services
- University Hospital

Consulting Firms

- Argus Management
- Boston Sales Automation
- Fun Enterprises, Inc.
- ISO 9000 Network

Publishing

- Harvard Magazine
- Little, Brown & Co.
- The Horn Book, Inc.

Other Industries

- Associations
- Law Firms
- Manufacturing
- Radio
- Venture Capital

Associations

Association for Computing Machinery
Project Management Institute

Personal Interests

Woodwork/Building
Tennis
Skiing